



CALOR

Doing My Bit - Comfortably: One Homeowner's Journey to BioLPG

Margaret* lives on the wet and windy North West coast where comfort matters. The sea air can turn sharp in winter, and keeping the chill at bay is part of what makes home feel like home.

"When we first moved here, we had an old oil-fired boiler," Margaret recalls. "When it started getting past its prime, we moved to LPG from Calor. At the time, we had a disabled person in the house, so keeping warm was really important."

It was the start of a relationship built on reliability – one that later made it easy to take the next step towards a more sustainable future.

Customer: Margaret - Home Energy

Application: Heating, cooking & hot water

Cost: Comes at a premium compared to standard LPG.

Project highlights:

- Carbon footprint reduced by up to 32% by switching to Calor BioLPG**.
- Thanks to Calor BioLPG and Calor's Auto-ordering service, her home remains as warm and comfortable as ever, with seamless deliveries.
- Excellent customer service, dependable delivery, and peace of mind are the reasons why Margaret moved over to Calor.



A simple way to make a difference

Like many of us, Margaret worries about global warming and its impact on the world we'll leave behind.

"I want to try to do my bit, however small," she says. "Switching to BioLPG was an easy way to reduce my carbon footprint."

There wasn't one big moment that triggered the change – just a gradual realisation that she could make a positive choice without turning her life upside down. "I must have come across it while looking into renewable options and what plans Calor had for the Net Zero transition," she adds.

No change in comfort – just a change in impact

After more than two years with BioLPG, life runs as smoothly as ever. "As it's distributed via [mass balance](#), from my perspective, it's no different from using standard LPG – deliveries arrive as usual and there's no difference to how my boiler performs. Even my gas service man was surprised to hear I was on BioLPG!"

That's the beauty of it. No new systems to install. No complicated tech to learn. Just the same cosy warmth – on a renewable tariff that reduces up to 32% of carbon emissions compared to conventional LPG**.

Peace of mind in every delivery

When Margaret talks about energy peace of mind, it's clear what she means:

"It's a combination of things – not having to worry about running out, feeling that I'm doing my bit, and trusting Calor to take care of things. I do still occasionally double-check that my tank isn't too low – but usually the delivery arrives before I've thought about it."

Knowing that the heating runs seamlessly in the background lets her focus on the things that really matter – family, comfort, and the quiet satisfaction of doing the right thing.

 **For me, the biggest benefit is the feeling that I'm doing my best to reduce my effect on the planet without compromising my comfort or standard of life.** 



A reliable partner in Calor

"We've been happy using Calor," she says simply. "The customer service people are really helpful and it's nice to speak to a real person."

What stands out most is reliability and the ease of making a sustainable choice. "Being able to make a responsible choice with little effort on my part was a big bonus," Margaret explains.

Looking ahead

As for the future, she's hopeful: "Hopefully I'll transition to 100% BioLPG and keep a mix of fuels for resilience. I resist moving to 100% electric because once you've gone there, you're a hostage to their pricing models."

Margaret's advice for others considering BioLPG?

“Yes, I’d recommend it. If anyone is already using LPG, then it’s a simple switch. The more people using it, the better for the planet.”

A small change with a big heart

For this North West homeowner, the switch to BioLPG isn't about grand gestures – it's about doing what she can, in her own way, without giving up the comfort and peace of mind that make her home her haven.

"It's just the feeling that I'm doing as much as I can without losing my home comforts," she says with a smile. And sometimes, that's exactly where meaningful change begins.



Sources: *Name has been changed and Calor's own images used to protect our customer's identity. **Carbon emission savings are compared to the use of standard LPG: DESNZ (Department for Energy Security and Net Zero) Greenhouse Gas reporting conversion factors 2025 (full set).

Want the comfort and reassurance that comes with the benefits of Calor?

To find out more simply call 0800 121 4568 or email webmarketing@calor.co.uk.



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