



Hospitality made easy

All the benefits of being
on our grid



CALOR



On our grid

At Calor, we've spent over 85 years supplying energy to off-grid homes and businesses across the UK. And during that time, we've created a grid of our own.

A grid with the UK's largest LPG delivery network. A grid that lowers carbon emissions compared to fuels like oil, and that will offer 100% renewable energy by 2040. And a grid that makes running your hospitality business easy – no matter where you are.

Leave your customers with a warm feeling

Your customers expect a cosy setting and a delicious meal. Every time. That means you need reliable central heating, hot water on tap, and an instant, controllable flame to cook on in the kitchen.



"The oil started leaking and I didn't like the fact that oil was a target for thieves. I wanted a fuel that couldn't be easily stolen."

- MAY ESLER, OWNER, NASH MANOR GUEST HOUSE.

Our LPG will give you all that and more. Here are six reasons to switch.



It's friendlier to the environment

LPG emits nearly 17.8% less CO₂* than oil, and our sustainable alternative, Futuria Liquid Gas, takes that number up to 86%*. Either way, you'll be doing your bit to help hit the UK's emissions targets, not to mention attracting more eco-conscious customers in the process.



It's versatile

You can use our fuel for your central heating, cooking, hot water, al fresco dining, real-flame fires and more.



It's secure

Unlike oil, it's almost impossible to steal our LPG.



It's automated

We monitor the gas in your tank remotely, and top it up automatically if you're running low.**



It's hassle-free

We're still responsible for your tank once we've installed it (unlike an oil supplier). So we'll keep it in good working order for you.



It won't spoil your views (or your customers')

Want to keep your tank out of sight? We can hide it underground, or in a quiet corner.***

*Data provided by GemServ, based on emission factor calculations prepared by BEIS 2021. Based on 100% Futuria Liquid Gas (BioLPG) allocation.

**We'll install a telemetry unit to remotely measure how much gas is left in your tank(s), and schedule deliveries so you don't run out. We'll only do this if your unit can receive a signal, and if you sign up to pay by Direct Debit.

***Based on a survey of your site

The Futuria is here

Sustainable energy is the future. And as the off-grid energy experts, we're working hard to develop a range of alternative fuels. Environmentally friendly energy that's sustainable, reliable and efficient. All while offering you as much choice as possible.

Futura is the new name for our sustainable fuel products, and it's a key step on our journey towards offering you 100% sustainable fuels by 2040.

The first fuel in the family is Futuria Liquid Gas. It's chemically identical to conventional LPG, but it helps you cut your carbon by 86%* vs. oil.

*Based on emission factor calculations prepared by BEIS 2021.



Why choose Calor

As the UK's leading supplier of LPG, we've been providing efficient, cost-effective energy to hospitality businesses like yours for more than 85 years. Here are a few reasons to join us.



You can count on our supply

We own two of Europe's largest storage facilities, which means we can store 100,000 tonnes of gas in the UK. And if there's a supply problem at home, we can import gas from abroad.



Switching is simple

We'll install the tank while you're still using your current fuel. When we're done, we'll switch you straight over, without any downtime for your business.



You can trust us to deliver

With more than 1,000 Calor vehicles on the road, we can deliver almost anywhere and anytime.

How does switching work?

It's a three-step process designed to cause you the least possible amount of disruption.



1

We'll arrange a visit to discuss what you need

That includes whether a tank or a cylinder suits your business best, and where you'd like us to install it. Your options are:



An underground tank.

All you'll see is a green cover in your grass, to give us access to your tank when it needs filling up.



An above-ground tank.

We can install it on a concrete base. If you want, you can hide it behind a fence or hedge (as long as it's in line with LPG code of practice).



A cylinder supply.

If you're short of space, we can install a set of four cylinders instead. Usually, we connect them in two pairs, so that when one runs out, the other automatically takes over. And you never run out of energy.



2

We'll install your tank or cylinders

When we've finished, you'll need an LPG engineer to install your boiler. You can find one at www.calor.co.uk/lpg-gas-engineer. You can also look on the Gas Safe Register website – just make sure you hire someone who's qualified to work with LPG.

3

We'll organise your first gas delivery

So you can start enjoying our cost-effective, more climate-friendly energy.



We're always here to help

Our service doesn't stop once we've installed your system. We'll keep your supply running smoothly, so you can focus on keeping your customers happy.



We'll take care of your tank

Every time we top up your tank, our driver will inspect it for you to make sure it's in good shape. We'll also insure and maintain it.



We'll cover emergencies 24/7

Call our 24-hour hotline and we'll send one of more than 100 engineers and subcontractors to fix your issue. They're all Gas Safe® registered and specially trained.



We'll support you wherever you are

With customer service centres across the country, help won't be far away.



That's not all we do

At Calor, we aren't only experts in supplying gas. We've partnered with Hamilton Gas Products Ltd to offer you the latest gas appliances – indoor and outdoor – to help you run your hospitality business.

Dining al fresco

Extend your drinking and dining space outdoors with gas BBQs and accessories, patio heaters and flame towers.

For more information on our appliances, go to appliances.calor.co.uk or call 01926 808 085



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To find out what we could do for
your business, call 0800 121 4580
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